

KEY FACTS

About Our Insurance Services

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial service. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Whose Product do we offer?

We only offer products provided by a single insurer.

3. Which service will we provide you with?

We will advise and make a recommendation for you after we have assessed your needs.

4. What will you have to pay for our services?

No fee

You will receive a quotation which will tell you about any other fees relating to any particular insurance

5. Who Regulates us?

EURO-USA Shipping Ltd is an Appointed Representative of Pendleton May Transportation Risks Limited who are authorised and regulated by the Financial Services Authority for Insurance Mediation Activities only. Our FSA reference number is A0027364

Our permitted business is arranging general insurance contracts.

You can check this on FSA's Register by visiting the FSA's website www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

In writing Write to The Complaints Department, PMTRL,
PM House, Riverway Estate, Old Portsmouth Road,
Guildford, GU3 1LZ

By phone Telephone 01483 539922

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet the obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remained of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.

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