

Terms & Condition of Delivery

1. Your consignment details are enclosed; please see the front sheet called "Your Import". For consignments not pre-paid direct to door please refer to "Useful Information & Terminology sheet" item 10.

2. When completing our *Additional Delivery Information* form please pay special attention to **Access & Parking Restrictions**. You must make us fully aware of any access problems or restrictions. It will be your responsibility to ensure that the delivery vehicle can park directly outside your residence. If you need to reserve parking with your local council we recommend that you contact them in advance to find out their timeline for parking suspensions.

3. When the delivery crew arrive at your residence they will unload all items from the shipping container, remove all packaging, unpack cartons as required and place all items in the room specified. Basic assembly of furniture is included under the premise that they were disassembled at origin. All parts and detailed instructions must be available. We do not assemble system furniture, swing sets, wall units etc.

Items removed from cartons under your instructions will be placed onto a flat surface. The crew are not permitted to place items in cupboards. If this service is required please notify your import coordinator in advance, as a maid service can be arranged for an additional charge.

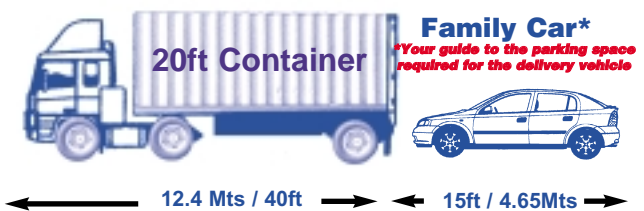
EUROUSA Shipping Ltd 74 - 75 Fred Dannatt Road,
Mildenhall, Suffolk , IP28 7RD
Tel: (+44) 1638 515335 Fax: (+44) 1638 515585
Monday - Friday 08.30 - 5.30



4. All deliveries are based upon a one-call schedule cartons or debris not removed at the time of delivery will become the responsibility of the customer. Our delivery crew do not deliver above the second floor; therefore additional charges will apply should this be necessary.

5. Our crew are not authorised to remove windows, doors, or place items in lofts and attics. No footwear can be removed in the home at the time of delivery. When required, carpet protectors will be utilised. **All delivery services are subject to EEC Health and Safety regulations**

Automobiles: If your automobile has been shipped in a FCL container with your personal effects we reserve the right to remove the vehicle from the container at our warehouse and release to your order upon confirmation of identification. It is our responsibility to ensure that the vehicle is unloaded safely, if we feel that this cannot be done at residence, or close by at a suitable unloading dock, we will utilise our own facility. We can arrange delivery of the vehicle to your residence for a fee. Please check with your coordinator in respect of the fee.



Can this vehicle get direct access to your home and park outside your residence? if not please make us aware, you may need to reserve parking or utilise a shuttle vehicle